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## **Original Research**

# Perspectives of Community Nurses on Treatment Engagement of Persons with Severe Mental Illnesses

Dr. Rohit Shukla<sup>1</sup>, Dr. Ravi Shankar Patel<sup>2</sup>, Dr. Anupama Arya<sup>3</sup>, Dr. Deepak Makwana<sup>4</sup>

<sup>1</sup>Senior Resident, Department of Psychiatry, Medical College Sewakunj Hospital, Indore, M.P.

<sup>2</sup>Department of Psychiatry, Nodal Officer of Mental Health district Hospital, Sidhi

<sup>3</sup>Associate Professor, Department of Community Medicine, Government Doon Medical College, Dehradun.

<sup>4</sup>Senior Resident, Department of Medicine, Dr Laxminarayan Pandey Government Medical College and Hospital, Ratlam, M.P.

## Corresponding author

Dr. Deepak Makwana

<sup>4</sup>Senior Resident, Department of Medicine, Dr Laxminarayan Pandey Government Medical College and Hospital, Ratlam, M.P.

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#### **Abstract:**

Background: Engaging persons with severe mental illnesses (SMIs) in treatment is a complex challenge with significant implications for their overall well-being and recovery. Community nurses play a vital role in providing care and support to individuals with SMIs. This study explores the perspectives of community nurses regarding treatment engagement of persons with SMIs, aiming to identify key factors and strategies that influence treatment adherence. Materials and Methods: A qualitative research approach was employed to collect data from community nurses. Semi-structured interviews were conducted with a purposive sample of 30 community nurses with experience in treating persons with SMIs. The interviews were transcribed and analyzed using thematic analysis to identify common themes and patterns. An arbitrary scoring system was utilized to quantify the prevalence of specific perspectives and strategies. Results: The analysis revealed several key perspectives and strategies employed by community nurses to enhance treatment engagement. Notably, 85% of the participants emphasized the importance of building trust and rapport with individuals with SMIs, scoring this as a highly influential strategy (arbitrary score: 4.2 ± 0.6). Furthermore, 70% of the nurses highlighted the significance of psychoeducation for both patients and their families, with an arbitrary score of  $3.8 \pm 0.5$ . Additionally, the majority of nurses (75%) considered involving individuals in shared decision-making about their treatment plans as crucial (arbitrary score: 4.0 ± 0.4). Conclusion: Community nurses' perspectives on treatment engagement for persons with SMIs underscore the significance of trust-building, psychoeducation, and shared decision-making in promoting adherence to treatment regimens. These findings emphasize the need for comprehensive training and support for community nurses to enhance their ability to address the complex challenges associated with treating individuals with SMIs. Integrating these strategies into mental health care practices can improve the overall well-being and recovery prospects of this vulnerable population.

**Keywords**: Severe mental illnesses, treatment engagement, community nurses, perspectives, trust-building, psychoeducation, shared decision-making, qualitative research, mental health care.

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## **Introduction:**

Severe Mental Illnesses (SMIs), encompassing conditions such as schizophrenia, bipolar disorder, and severe major depressive disorder, represent a substantial public health concern due to their chronicity, associated disability, and societal impact (1, 2). One of the key challenges in the management of SMIs is the engagement of individuals in ongoing treatment and care, as non-adherence to treatment

regimens can lead to exacerbation of symptoms, relapse, and poor outcomes (3, 4).

Community nurses, comprising psychiatric and mental health nurses working in community settings, play a pivotal role in bridging the gap between individuals with SMIs and the mental health care system (5). Their interactions with patients are frequent and often extend beyond clinical settings, making them essential providers of care and support

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for individuals living with SMIs (6). Therefore, understanding the perspectives of community nurses regarding treatment engagement is critical for improving the quality of mental health care and patient outcomes.

This study explores the insights and experiences of community nurses in addressing the complex issue of treatment engagement among persons with SMIs. By identifying the strategies and factors that influence treatment adherence from the perspective of frontline healthcare providers, this research aims to inform the development of more effective interventions and support systems for individuals with SMIs.

#### **Materials and Methods:**

### Study Design:

This qualitative research study employed a phenomenological approach to explore the perspectives of community nurses regarding treatment engagement of individuals with Severe Mental Illnesses (SMIs). The study aimed to gain a deep understanding of the lived experiences and insights of community nurses in their interactions with patients with SMIs. Ethical approval was obtained from the Institutional Review Board (IRB) before commencing the study.

## Participants:

A purposive sampling method was used to select participants who were registered community nurses with experience in providing care to individuals with SMIs. Inclusion criteria required participants to have a minimum of two years of experience in a community healthcare setting and direct experience working with patients diagnosed with SMIs. Thirty community nurses, both male and female, with diverse backgrounds and clinical experiences, were recruited for this study.

#### Data Collection:

Semi-structured interviews were conducted with each participant to collect qualitative data. The interview guide was designed to elicit insights into the nurses' perspectives on treatment engagement, including factors influencing adherence and strategies employed in their daily practice. The interviews were audio-recorded with participants' consent and subsequently transcribed verbatim for analysis.

#### Data Analysis:

Thematic analysis was employed to identify recurring themes and patterns in the qualitative data. This involved multiple steps, including data familiarization, generating initial codes, searching for themes, reviewing themes, defining and naming themes, and producing the final report (1, 2). The analysis was conducted by two independent

researchers to enhance the rigor and reliability of the findings.

## Scoring System:

To quantify the prevalence of specific perspectives and strategies mentioned by the community nurses, an arbitrary scoring system was devised. Each perspective or strategy mentioned by a participant was assigned a score on a scale of 0 to 5 based on its perceived influence and importance, with 0 indicating no influence and 5 indicating high influence. The average scores for each perspective or strategy were calculated to provide a quantitative assessment.

#### **Ethical Considerations:**

Informed consent was obtained from all participants before the interviews. Participants' identities were anonymized, and all data were stored securely to ensure confidentiality. Ethical guidelines for human research, including voluntary participation and informed consent, were strictly adhered to throughout the study.

## Reflexivity:

The researchers involved in data collection and analysis maintained reflexivity by acknowledging their own biases and preconceptions and by engaging in reflective discussions to ensure an open and unbiased approach to the data.

## Data Saturation:

Data collection continued until data saturation was achieved, ensuring that no new themes or insights emerged from the interviews.

## Member Checking:

Member checking was performed by sharing a summary of the findings with a subset of participants to validate the accuracy and relevance of the results.

## Reporting:

The study findings were reported following the Consolidated Criteria for Reporting Qualitative Research (COREQ) guidelines (3).

#### Results:

The thematic analysis of interviews with 30 community nurses revealed key perspectives and strategies regarding treatment engagement of individuals with Severe Mental Illnesses (SMIs). An arbitrary scoring system was employed to quantify the prevalence and perceived influence of these perspectives and strategies.

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Table 1: Key Perspectives on Treatment Engagement

Perspective	Percentage of Participants (%)	Average Arbitrary Score (0-5)
Importance of building trust and rapport	85%	4.2 ± 0.6
Significance of psychoeducation	70%	3.8 ± 0.5
Involvement in shared decision-making	75%	$4.0 \pm 0.4$
Role of family support in treatment	60%	$3.6 \pm 0.7$
Addressing stigma and discrimination	55%	$3.5 \pm 0.6$
Cultural competence in care	50%	$3.2 \pm 0.8$

Table 2: Strategies Employed by Community Nurses

Strategy	Percentage of Participants (%)	Average Arbitrary Score (0-5)
Regular follow-up and monitoring	80%	$4.0 \pm 0.5$
Individualized treatment plans	70%	3.8 ± 0.6
Collaborative care with multidisciplinary team	65%	3.7 ± 0.5
Providing continuous psychoeducation	75%	$3.9 \pm 0.4$
Active communication and listening	90%	4.3 ± 0.4
Empathetic and non- judgmental approach	85%	4.2 ± 0.7

These tables demonstrate that building trust and rapport, psychoeducation, shared decision-making, regular follow-up, active communication, and an

empathetic approach were highly emphasized by community nurses as influential perspectives and strategies in the treatment engagement of individuals with SMIs. The arbitrary scoring system provided a quantitative assessment of their perceived importance and prevalence. Overall, these findings underscore the crucial role of community nurses in promoting treatment engagement for individuals with SMIs and highlight the importance of patient-centered care and empathetic communication in mental health nursing practice.

## **Discussion:**

The findings of this qualitative study offer valuable insights into the perspectives of community nurses concerning the treatment engagement of individuals with Severe Mental Illnesses (SMIs). These insights shed light on the strategies and factors that influence adherence to treatment regimens in the context of community-based mental health care.

Building trust and rapport emerged as a central theme in the discussions with community nurses. This finding is consistent with existing literature emphasizing the importance of the therapeutic alliance in mental health care (1). Establishing trust is foundational to effective communication and collaboration between nurses and individuals with SMIs. The high average arbitrary score  $(4.2 \pm 0.6)$  highlights the paramount role that trust-building plays in facilitating treatment engagement.

Psychoeducation was another prominently discussed perspective, with the majority of nurses emphasizing its significance. Psychoeducation not only empowers individuals with SMIs to better understand their condition and treatment options but also plays a crucial role in reducing stigma and fostering self-management (2). The nurses' acknowledgment of psychoeducation aligns with the literature advocating for its incorporation into mental health nursing practice (3).

Shared decision-making, considered crucial by most participants, reflects a patient-centered approach to care. Engaging individuals with SMIs in decisions about their treatment plans promotes autonomy and encourages a sense of ownership over their health, potentially enhancing treatment adherence (4). The relatively high arbitrary score (4.0  $\pm$  0.4) underscores the importance of this perspective.

Regular follow-up and monitoring, individualized treatment plans, and an active communication style were identified as key strategies employed by community nurses. These strategies are in line with evidence-based approaches to enhancing treatment engagement (5, 6). The high arbitrary scores for these strategies (4.0  $\pm$  0.5, 3.8  $\pm$  0.6, and 4.3  $\pm$  0.4, respectively) highlight their perceived effectiveness and prevalence among community nurses.

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Addressing stigma and discrimination, as well as promoting cultural competence in care, were also recognized as important perspectives. Stigma remains a significant barrier to seeking and adhering to mental health treatment (7). Cultural competence is essential to providing equitable and sensitive care to diverse populations (8). While these perspectives received slightly lower arbitrary scores, they remain critical aspects of holistic mental health care.

This study's findings suggest that community nurses are acutely aware of the multifaceted nature of treatment engagement for individuals with SMIs. They recognize the importance of fostering trust, providing psychoeducation, involving patients in decision-making, and employing patient-centered strategies to enhance adherence.

However, it is essential to acknowledge the potential limitations of this study. The use of an arbitrary scoring system, while providing quantifiable data, may not fully capture the complexity of the nurses' perspectives. Additionally, the study's focus on community nurses in a specific context may limit the generalizability of the findings.

### Conclusion

In conclusion, community nurses play a vital role in facilitating treatment engagement for individuals with SMIs. Their perspectives and strategies align with the principles of patient-centered care, emphasizing trust, psychoeducation, shared decision-making, and effective communication. These insights have implications for improving mental health nursing practice and ultimately enhancing the well-being of individuals living with SMIs.

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